

# **SUPPORT TO STUDY PROCEDURES**



Support



- 11 The actions that may be agreed at the meeting will be determined by the nature of the discussions, the best interests of the student, and the rights and safety of others where appropriate, along with a review period. Actions

## **Stage 2 Case Conference: Ongoing concerns about a health, safety or behaviour**

- 17 A Stage 2 Case Conference may be convened if:
  - The Stage 1 intervention has not resolved the concern; and / or
  - The student has failed to engage with the Stage 1 process; and / or
  - The concerns are of a more serious and ongoing nature.
  
- 18 The Campus Dean will appoint a trained staff member to lead the Stage 2 Case Conference. If the process was initiated at Stage 1, the lead at this stage should usually be the PSL who led the Stage 1 process. The

a letter to provide to their medical practitioner conducting the assessment explaining the purpose of the request for a medical assessment. The purpose may be to gain an understanding of:

Any medical condition from which the student may be experiencing and any treatment/support they are receiving

required and the student is informed, the Chair may escalate the process to Stage 3.

- 25 During the Stage 2 Case Conference, the Chair should:  
Explain the

27 A record of the discussion will be produced together with a list of the agreed actions and length of any review period, which should not exceed six teaching weeks. This will be sent by email to the student by the Chair within five working days of the meeting taking place. A copy must also be stored in the Student Support and Wellbeing Services Casework Management System (Simplicity Advocate) and a copy provided to the Campus Dean and should :

- Set out the agreed actions to be taken by the student;

- Outline the expectations on the student to access support, whether internal or external to the University;

- Expectations on the student's conduct;

- A date for a meeting with the student and Chair at the end of the review period (meetings can take place more frequently if this is thought to be beneficial to the student);

- Details of the consequences of not adhering to the Action Plan, including the possible referral to Stage 3 of the Procedures.

During the review period the Chair will consult with relevant colleagues to determine whether there is any continuing cause for concern. ~~Review~~



- The student does not agree with the Stage 2 action plan; or
  - The risks to the student or others are deemed to be sufficiently serious to warrant starting the procedure at Stage 3 and / or
  - The University is aware that the student has been hospitalised for a period of at least seven days and/or there are serious concerns for their mental or physical wellbeing.
- 30 For any student who is hospitalised for a period of seven or more consecutive days, whether under the Mental Health Act or otherwise, and, upon the advice of the Mental Health and Counselling Manager or their nominee is unable to interact with the university or engage in the Support to Study Process, the

That the decision will be reviewed by the Campus Dean at intervals of no more than four weeks, pending a full Support to Study Panel Meeting, and that the student will be notified in writing by email at the outcome of each review.

- 35 The Campus Dean will review their decision to exclude the student at intervals of no more than four weeks and will notify the student in writing of the outcome of each review.
- 36 The Campus Dean will appoint a panel of three members of staff who have not previously taken part in the Support to Study Procedure for the student concerned. The panel shall be drawn from the following:
- Academic Managers and PSLs.
  - Heads of Student Information – Campus Operations and Student Information Hub Managers.
  - A member of staff at Manager level or above from Student Support and Wellbeing Services.
- In addition to the Panel, an additional member of staff shall be appointed to take notes of the Panel meeting.
- 37 The student will be given at least ten working days' notice of the Stage 3 Support to Study Panel meeting, unless the student agrees in writing to a shorter notice period. The notification must include the following:
- The date, time and venue (or link to online meeting if the Support to Study Panel is to take place online) of the meeting;
  - A reminder of the reason for the meeting and the concerns that will be discussed;
  - Whether the student needs to submit any specific documentation such as medical evidence in advance of the meeting;
  - Names and roles of those attending the meeting;
  - That if the student wishes they may be accompanied to the meeting by a family member, friend or a representative from the Students' Union and, if required, a support worker. The accompanying person is not permitted to make representations, ask or answer questions on behalf of the student, unless this is agreed in advance as a reasonable adjustment or for another compelling reason. Legal representation is not permitted in any circumstances.
- 38 The student may be asked to provide medical evidence at Stage 3 and, if so, paragraphs 20 to 23 of these procedures will apply. The student will be informed that they have the right to submit documents to the meeting and will have access

to any documents that are submitted on behalf of the University at least three working days in advance of the meeting.

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To recommend the student



Names and roles of those attending the meeting;

That if the student wishes they may be accompanied to the meeting by a family member, friend or a representative from the Students' Union. The accompanying person is not permitted to make representations, ask or answer questions on behalf of the student, unless this is agreed in advance as a reasonable adjustment or for another compelling reason. Legal representation is not permitted in any circumstances.

53 If the student does not respond to the meeting invitation or does not attend the meeting and has not made a written submission, the panel should proceed in the student's absence unless there are circumstances that mean that a delay is appropriate in the student's best interests.

54 The panel may make any of the following recommendations to the Campus Dean, either on the basis of the evidence available to it, or following a meeting:

Following a period of intermission, where there are no further concerns about the student's wellbeing or behaviour, to recommend the student returns to study with no further adjustments;

decision, any return date and any actions the student needs to take. It will also include details of the right of appeal in accordance with paragraphs 58-64 of the procedures. A copy must also be stored in the Student Support Services Casework Management System (Simplicity Advocate).

## Rights of Appeal

58 A student may appeal against a decision to:

- (a) exclude them under paragraph 32 above;
- (b) require them to suspend their studies under paragraph 52 or 53 above;
- (c) take a further intermission from studies under paragraph 54 above; or
- (d) bring their studies to an end under paragraphs 43 or 54 above.

59 An appeal must be made in writing within ten working days to the

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panel; the right of the



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